



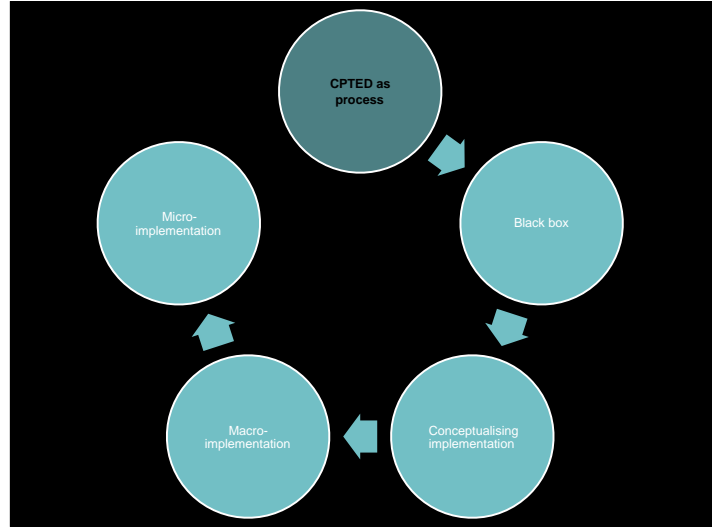
Factors facilitating implementation of CPTED

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Doctoral Candidate

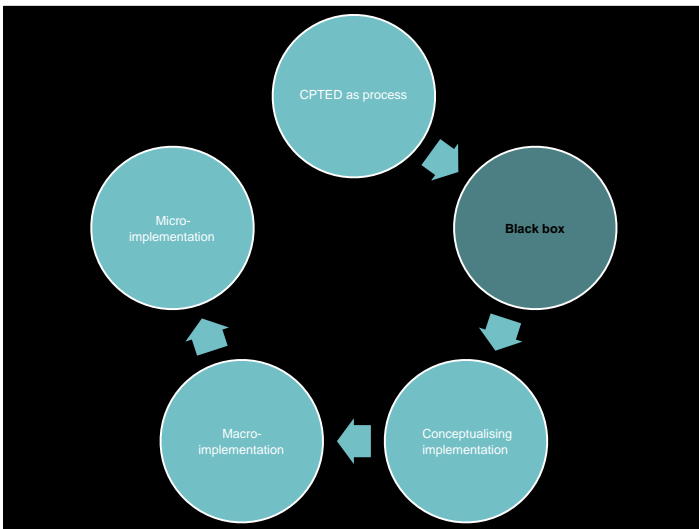
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Dr Danielle Reynald
Professor Tim Prenzier

International CPTED Association Conference
Inclusive places. Safe Places. Favourite Places.
Calgary, Alberta, Canada, October 19-20th, 2015

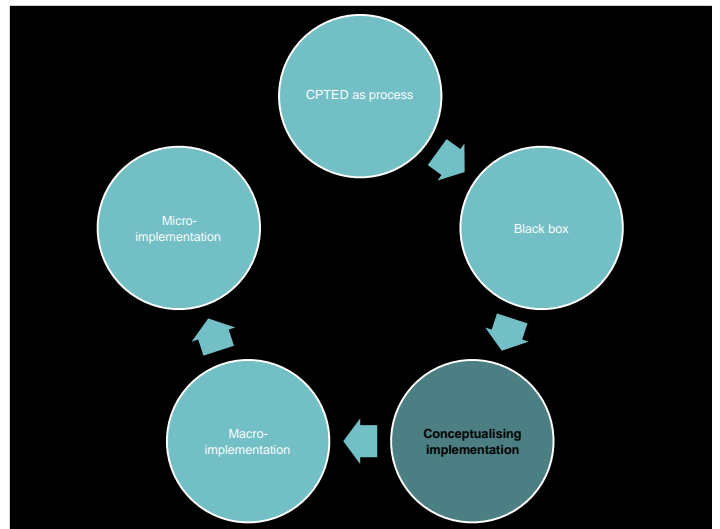
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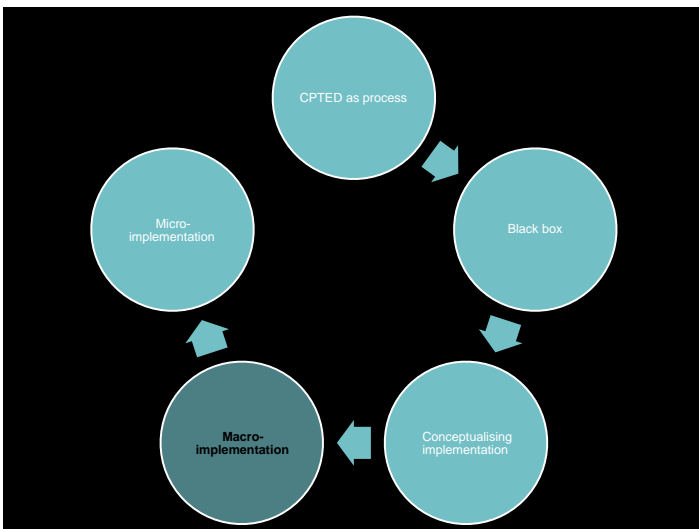
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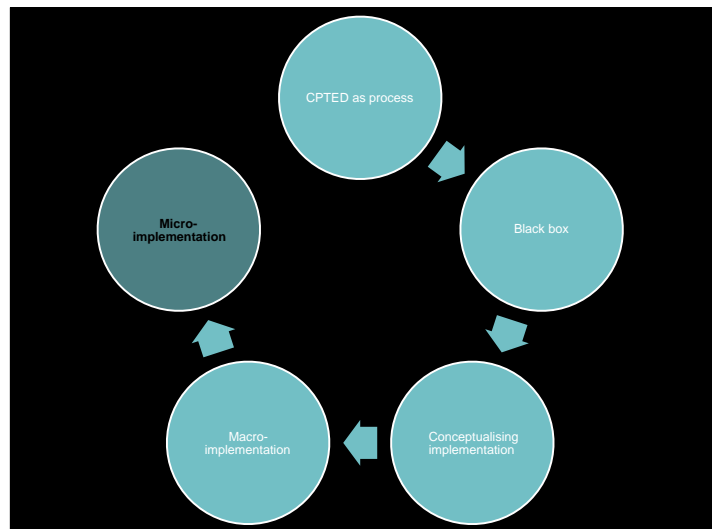
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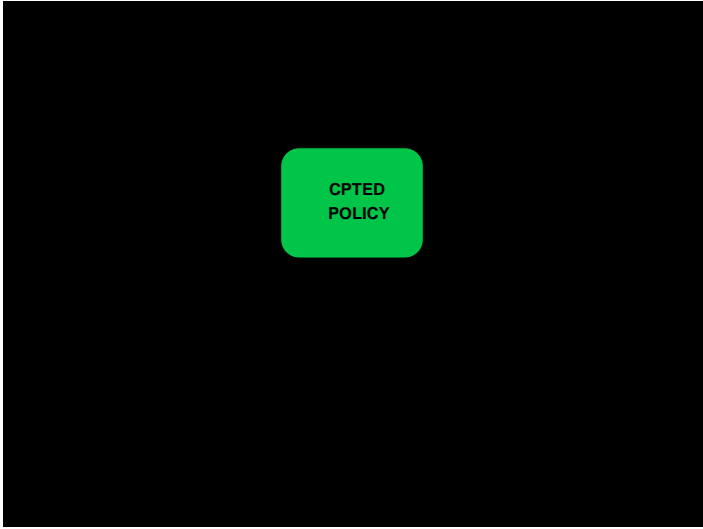
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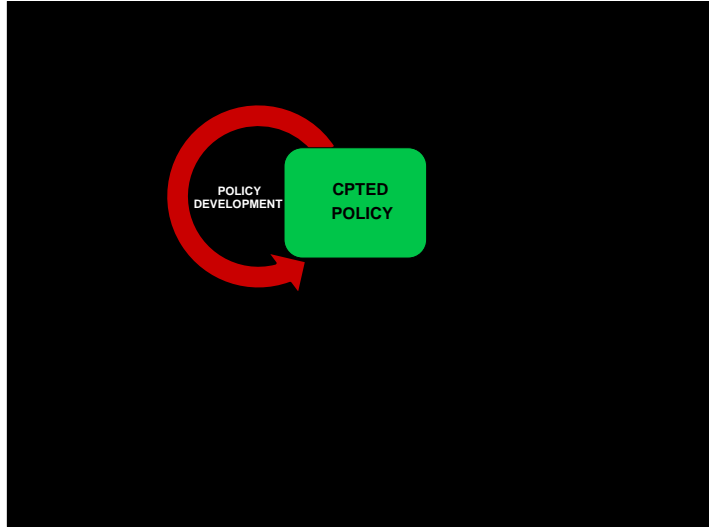
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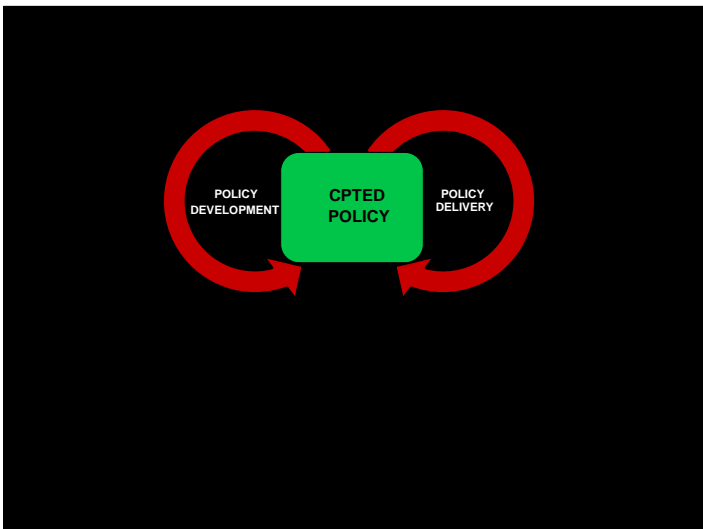
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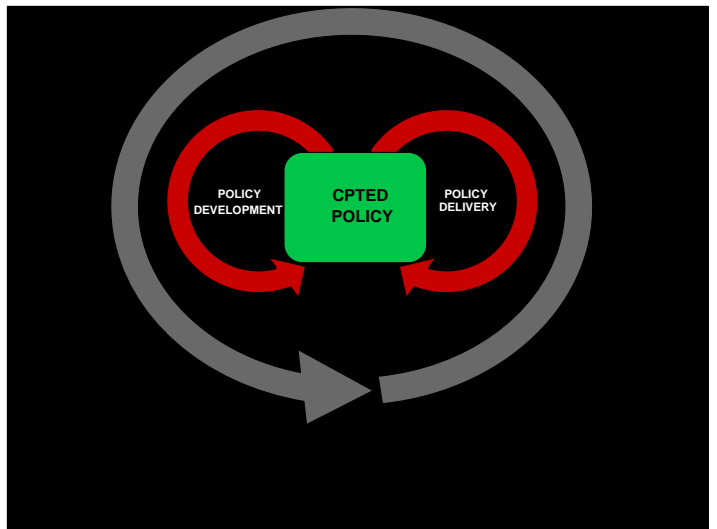
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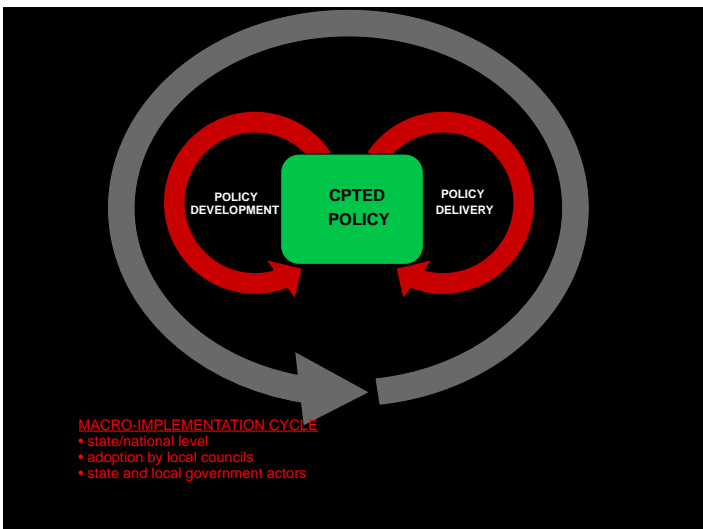
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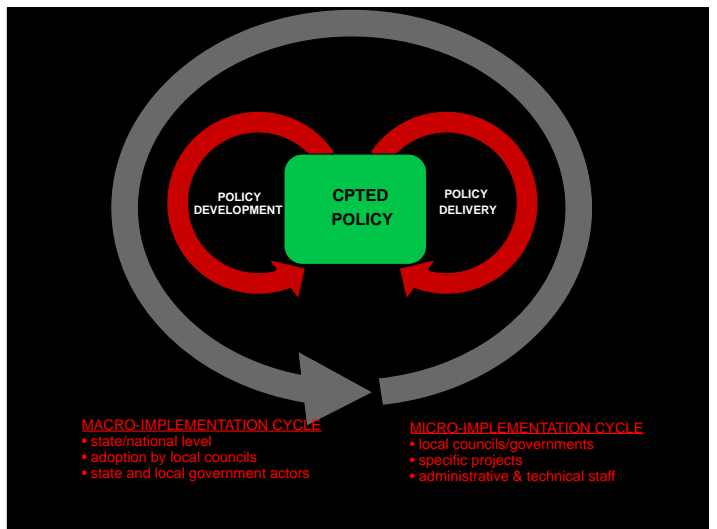
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- I. What drivers initiated and facilitated CPTED policy development in Queensland (macro-implementation)?
- II. What drivers were crucial in the delivery of a Queen Street Mall redevelopment project in regards to CPTED (micro-implementation)?

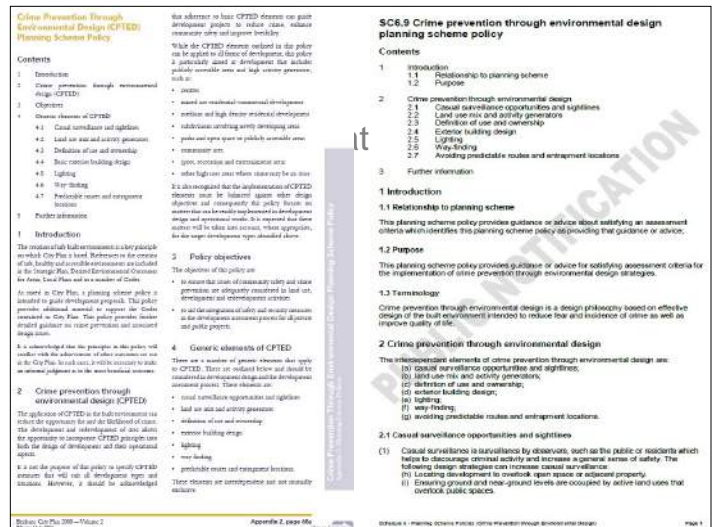
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	1990	1993	1996	1999	2000	2001	2002	2004	2007	2012
CRIME PREVENTION	Documents	Fitzgerald Inquiry (1989) Police Service Administration Act 1980 → QPS Crime Prevention Unit	Bingham Review	Queensland Crime Prevention Strategy: Building Safer Communities			Strategic Framework for Community Crime Prevention Building Safer Communities: Crime Prevention Manual for Queensland			
	Ownership	Queensland Police Service (QPS)		Department of Premier and Cabinet (Queens govt)			Department of Communities		Queensland Police Service (Bigh govt)	Community Safety & Crime Prevention (QPS) ceased (Newman govt)
CPTED	State		Tim Crowe visit	Promotion & training Multiple government programs ("golden age")	ICA Asia-Pacific Chapter	ICA Conference in Brisbane		2nd ICA Conference in Brisbane	CPTED Guidelines	QPS CPTED training ceases
	Local		Cairns CPTED policy (Cairns Esplanade)	BCC CPTED Policy (Queen Street Mall) The Strand (Townsville)	Kevin Grove Urban Village planned		Cairns Esplanade	Isleworth Safe City		

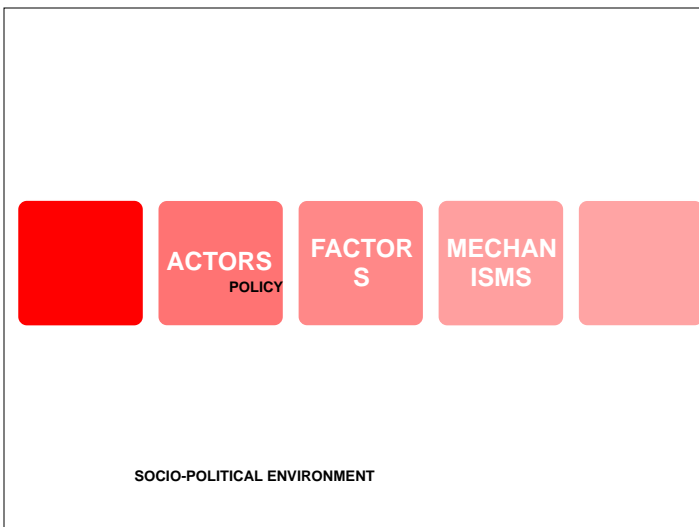
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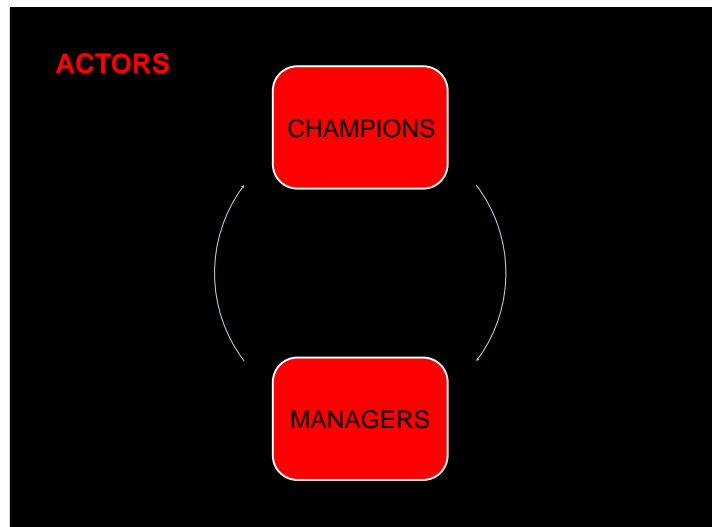
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...if I wasn't pushing it sort of no one was."

"...there were probably a number of reasons that certain things got influenced. One of the things would be the champions within departments that got themselves educated about CPTED and were passionate about it."

"...the guidelines will say certain things but you still need people to take the guidelines to the council...the champions. To me this stuff survives on champions."

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"Managers in different areas need to know stuff. So that if you're out there doing things there needs to be a feedback loop and built in it."

"...they're at the level of approving policy changes. Absolutely essential."

"For example, the managers of the planning section; and they require all their staff to do the CPTED training."

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FACTORS

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"...it was supported by a political system because honestly these things don't start unless they are (politically supported)."

"They need to be supported from top down or it's not gonna work. Supported, not driven."

"There were some key councillors, particularly in Brisbane City Council, who were really encouraging of implementation of policy."

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"We were stepping up, police rightly or wrongly are seen as the leading agency in lights of things so we certainly would've never seen the end of it."

"...our functions were ceased and the unit was disbanded as part of organisational restructure...we had around 17, 18 years of training of CPTED across the state. And the great thing about it was that...councils were always open...opened up the doors to having police trainers come in because police, we had our access to what was happening at ground level in a particular space 24/7. We had thorough knowledge of problematic spaces and councils were more than happy to, and still are, more than happy to work with police."

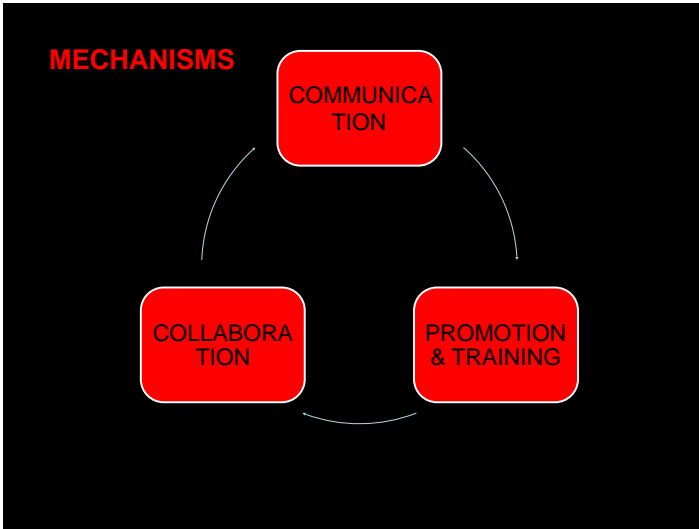
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"There was organisational support there. We were certainly never dis-encouraged, we were always encouraged and human resources were...we had minimal but adequate human resources. The police is a busy organisation. This was a new concept. We were politically supported and yes, we were organisationally supported and fortunately we had some champions come along..."

"I think the police understood it really well. At the time the commissioner Bob Atkinson was extremely receptive to it, he was a wise soul, he could see the benefit."

"We need to organisationally...yes, there's support to exist, be maintained."

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"Between departments but also between managers and people doing stuff. And between managers and further up. It's all levels. Communication to me denotes two ways, it's not just one way. It's letting people know but also getting feedback with what's going on."

"...(lack of) communication is the root of all evil..."

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"...CPTED was just the perfect, the perfect and complete and comprehensive crime prevention tool to offer to councils back in the early 90s."

"And the other good thing about it was that we were really actively putting ourselves out there, we were very actively marketing because we were looking to engage partners in the whole crime prevention thing."

"...it was also a couple of international conferences that we held that really solidified this sort of support for making CPTED a core component of our policy."

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"We all worked together really well at the time, we were all really passionate about getting it into policy and influencing the way that spaces were thought about before they were built."

"...we were out there mixing with the whole bunch of different viewpoints because they all had a part to play."

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What could you do in your line of work to enhance these elements and facilitate implementation of CPTED?

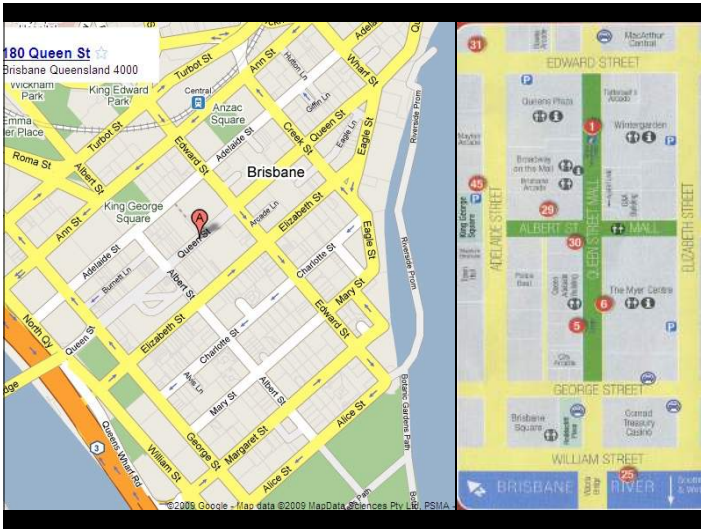
Write down:

- o your work position
- o what elements can you control and how?
- o what elements can you influence and how?

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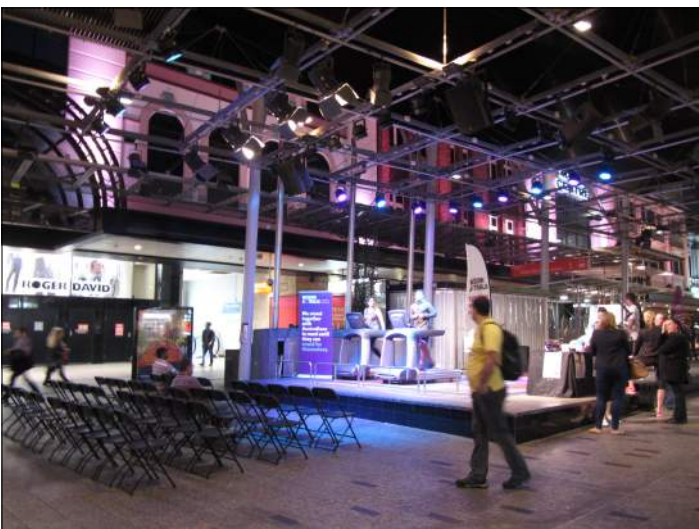
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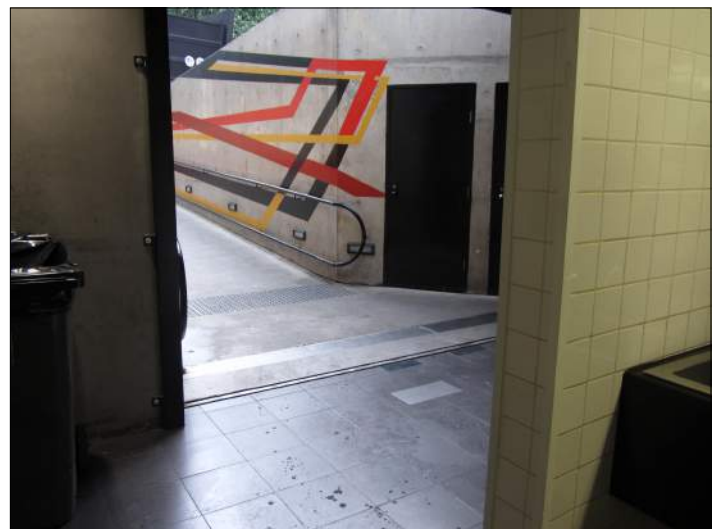
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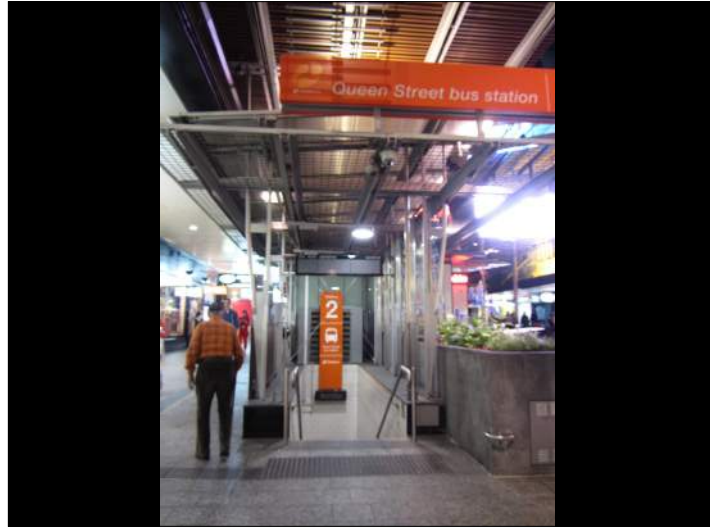
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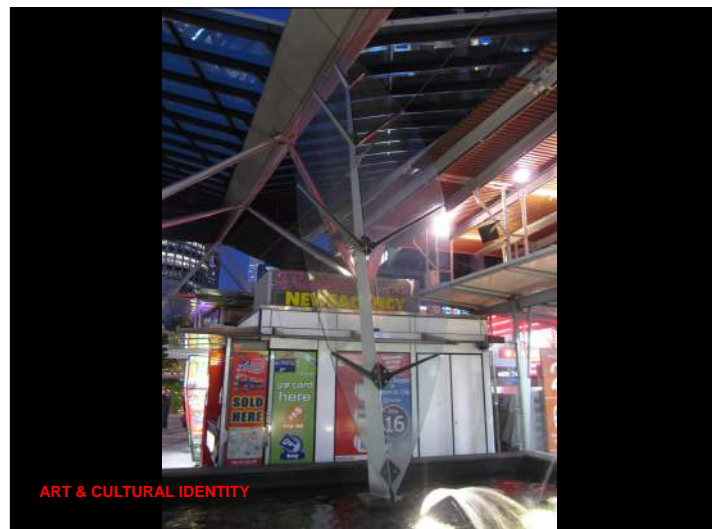


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IMAGE & MAINTENANCE

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ART & CULTURAL IDENTITY

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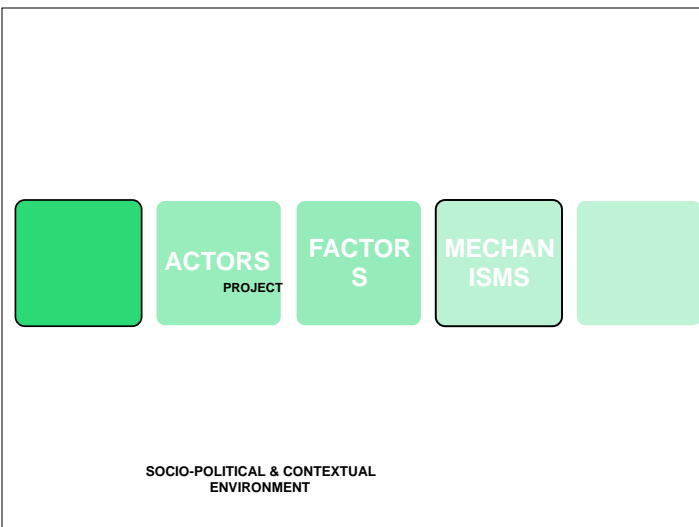
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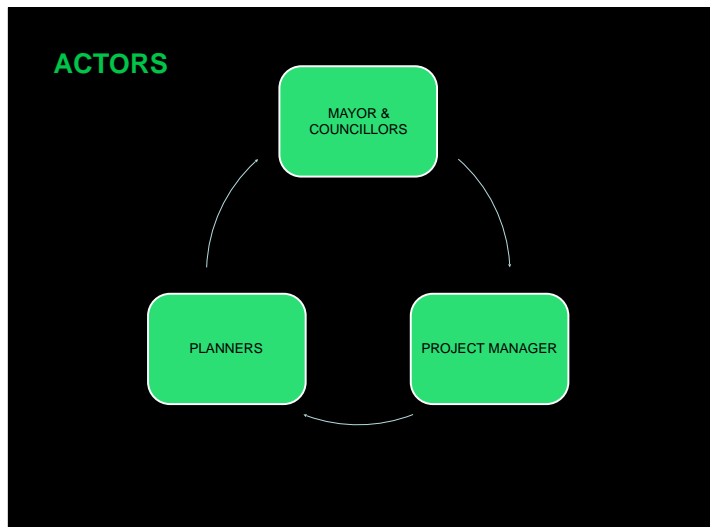
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"The Lord Mayor was really really supportive."

"The mayor at the time wanted to make sure that the city functions really well."

"...(the refurbishment) was part of Lord Mayor Jim Soorley's policy announcement...it was a Labor policy... the reason for the policy was, we believe the Mall was looking tired and needed to be upgraded."

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"The managers are the ones that can release the resources."

"...and it was very well led, and he had really strong principles, which aligned perfectly with what we wanted to do."

"There was "a bit" of management to do and sort of keeping the councillors briefed."

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"You can't ignore the fact that you've gotta have smart bright people who are capable of the design. And politicians don't design these things. They rely on the experts, and I think we had some pretty good experts."

"Good town planners know what they have to and don't have to do."

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FACTORS

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"It was the council".

"It was our space [council], we really had to deal with the issues not just put the cameras there and have someone else deal with the problem."

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"There were a lot of considerations from macro design of the street and its relationship to the rest of the city and surrounding streets to micro elements like choice of materials, planting and art to make this place inviting and inclusive for various uses."

"A lot of it was to do with animating place, sightlines, and reducing entrapment... Safety is part of planning and design."

"There was a great deal of planning involved, draft plans that were put forward, debated, discussed, changed. There was nothing ad hoc about it."

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"To me implementation is team work."

OWNERSHIP

COLLABORATION

DESIGN & PLANNING

"That's why the idea of a multidisciplinary team is very important here so that you can have a landscape architect, town planner, social person, communication person, arts person, safety person. And you can't have an architect be the boss. And you can't let the urban designer be the boss. You've got to have them work together."

"Very evolutionary and a very inclusive process. We worked very closely with organisations about the Braille trail and the native design."

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MECHANISMS

PLACE & PROJECT MANAGEMENT

COMMUNITY CONSULTATIONS

COMMUNICATION

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PLACE & PROJECT MANAGEMENT

COMMUNITY CONSULTATIONS

COMMUNICATION

"Implementation management to make sure that people know that the Mall was still open for business...maximising the cleanliness of the space rather than a construction footprint. Contractor management and how complaints were dealt with...just professionalise the communication. And there was a lot of promotion about the mall, no construction over the weekend...building that sense of anticipation but also positivity."

"It was the work management, the noise and dust management and also workforce management, what I'd call relationship interface things."

"The mall is a beast you've gotta keep feeding and it needs a lot of refuse, it needs a lot of product."

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PLACE & PROJECT MANAGEMENT

COMMUNITY CONSULTATIONS

COMMUNICATION

"Communication...absolutely vital."

"That was the principal problem...managing and negotiating and communicating, very important to let people know when their section of the Mall is going to be done and the extent of mall pollution and disruption."

"Sense of humour [is important], you have all different characters, temper...well you're dealing with people. It's all the personalities."

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PLACE & PROJECT MANAGEMENT

COMMUNITY CONSULTATIONS

COMMUNICATION

"We often spoke to people and asked them what they wanted in the Mall."

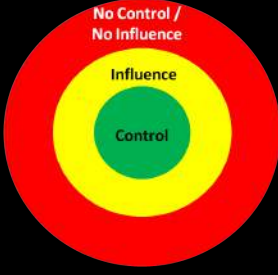
"We were pretty open to people's ideas. The main were the business owners because they were at the front."

"I think if a space is going to work really well in a public space, then the community is key. Community involvement is key."

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INSIDE
the
black
box

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What could you do in your line of work to enhance these elements and facilitate implementation of CPTED?

Write down:

- your work position
- what elements can you control and how?
- what elements can you influence and how?

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THANK YOU!

Contact:
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